

# Environment and Quality Policy

**Eco Outsource** works in partnership with its clients to address their environmental, social and quality risks and opportunities to help them achieve sustainable and responsible economic growth.

**Eco Outsource** is committed to the care of the environment, prevention of pollution and to continually improve the quality of its services and environmental performance.

**Eco Outsource** will always meet the specified requirements of their customers and seek to satisfy or exceed their expectations. The business ensures that all their activities are carried out in compliance with the relevant environmental legislation and other requirements and meets, or where possible, exceeds the requirements of ISO 14001:2004 and ISO 9001:2008.

The following key activities have been identified as significant:

- Energy – **Eco Outsource** is committed to minimising their consumption of non-renewable energy sources and to continually research alternative sources and technology to reduce consumption of energy across all activities.
- Transport – **Eco Outsource** is aware of the environmental impacts of their transport operations, and seeks ways to reduce them wherever practical through the use of sustainable transport and IT solutions.
- Quality – **Eco Outsource** operates controls to ensure the quality of their business processes meets and exceeds the requirements of their clients
- Procurement – **Eco Outsource** works to ensure that the products, services and materials which it purchases are as sustainable as practical.

**Eco Outsource** communicates its Environmental and Quality Policy to all appropriate people and is available to all stakeholders through the website.



**Joanne Upton**  
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June 2011